Xerox eConcierge®
Supported Products List

The free Xerox eConcierge program is the quickest, easiest way to order printer supplies. To download the Supplies Assistant desktop application see your local Xerox Provider.

Free Lifetime Service Coverage

To qualify, simply use the Xerox eConcierge service for a minimum of 30 days and with your second supplies order for each eligible Xerox product, its free lifetime service coverage will begin.

Xerox will continue to provide free lifetime service coverage, over the normal supported life of each eligible Xerox product as long as you continue placing your supplies orders through the Xerox eConcierge service. The coverage is the same as that provided when the device was originally shipped—quick exchange, depot repair or onsite. Eligible products include all of the Xerox printers and MFPs noted below. Xerox reserves the right to discontinue the service coverage for a specific model at any time.

MFG	Model	Type	Service Reward
Xerox	ColorQube® 8570	Printer	Yes
Xerox	ColorQube 8870	Printer	Yes
Xerox	ColorQube 8700	MFP	Yes
Xerox	ColorQube 8900	MFP	Yes
Xerox	Phaser® 3250	Printer	No
Xerox	Phaser 3300	MFP	Yes
Xerox	Phaser 3320	Printer	Yes
Xerox	Phaser 3600	Printer	Yes
Xerox	Phaser 3635	MFP	Yes
Xerox	Phaser 4500	Printer	Yes
Xerox	Phaser 4510	Printer	Yes
Xerox	Phaser 4600*	Printer	Yes
Xerox	Phaser 4620*	Printer	Yes
Xerox	Phaser 5500	Printer	Yes
Xerox	Phaser 5550	Printer	Yes
Xerox	Phaser 6010	Printer	Yes
Xerox	Phaser 6125	Printer	Yes
Xerox	Phaser 6128	MFP	Yes
Xerox	Phaser 6130	Printer	Yes
Xerox	Phaser 6140	Printer	Yes
Xerox	Phaser 6180	Printer	Yes
Xerox	Phaser 6180 MFP	MFP	Yes
Xerox	Phaser 6250	Printer	No
Xerox	Phaser 6280	Printer	Yes
Xerox	Phaser 6300*	Printer	Yes**
Xerox	Phaser 6350*	Printer	Yes**
Xerox	Phaser 6360*	Printer	Yes
Xerox	Phaser 6500	Printer	Yes

MFG	Model	Type	Service Reward
Xerox	Phaser 6600	Printer	Yes
Xerox	Phaser 6700*	Printer	Yes
Xerox	Phaser 7100	Printer	Yes
Xerox	Phaser 7400*	Printer	Yes
Xerox	Phaser 7500*	Printer	Yes
Xerox	Phaser 7750*	Printer	Yes
Xerox	Phaser 7760*	Printer	Yes
Xerox	Phaser 7800*	Printer	Yes
Xerox	Phaser 8500*	Printer	Yes
Xerox	Phaser 8550*	Printer	Yes
Xerox	Phaser 8560*	Printer	Yes
Xerox	Phaser 8560 MFP*	MFP	Yes
Xerox	Phaser 8860*	Printer	Yes
Xerox	Phaser 8860 MFP*	MFP	Yes
Xerox	WorkCentre® 3210	MFP	Yes
Xerox	WorkCentre 3220	MFP	Yes
Xerox	WorkCentre 3315	MFP	Yes
Xerox	WorkCentre 3325	MFP	Yes
Xerox	WorkCentre 3550	MFP	Yes
Xerox	WorkCentre 4150	MFP	Yes
Xerox	WorkCentre 4250	MFP	Yes
Xerox	WorkCentre 4260	MFP	Yes
Xerox	WorkCentre 6015	MFP	Yes
Xerox	WorkCentre 6400*	MFP	Yes
Xerox	WorkCentre 6505	MFP	Yes
Xerox	WorkCentre 6605	MFP	Yes
Xerox	WorkCentre M20i	MFP	Yes

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MFG	Model	Type	Service Reward
Samsung	CLP-310 Series	Printer	n/a
Samsung	CLX-6200 Series	Printer	n/a
Samsung	ML-2850 Series	Printer	n/a
Samsung	ML-2855 Series	Printer	n/a
Samsung	ML-3050 Series	Printer	n/a
Samsung	SCX-4623	MFP	n/a
Samsung	SCX-4x28 Series	MFP	n/a
Samsung	SCX-5635 Series	MFP	n/a
Lexmark	C540*	Printer	n/a
Lexmark	C782	Printer	n/a
Lexmark	C792*	Printer	n/a
Lexmark	C925*	Printer	n/a
Lexmark	E120*	Printer	n/a
Lexmark	E260	Printer	n/a
Lexmark	E360	Printer	n/a
Lexmark	E460	Printer	n/a
Lexmark	T640	Printer	n/a
Lexmark	T642	Printer	n/a
Lexmark	T654	Printer	n/a
Lexmark	X364*	MFP	n/a
Lexmark	X466*	MFP	n/a
Lexmark	X738*	MFP	n/a
Lexmark	X792	MFP	n/a
HP	Color LaserJet 2500†	Printer	n/a
HP	Color LaserJet 2840†	MFP	n/a
HP	Color LaserJet 3000	Printer	n/a
HP	Color LaserJet 3600†	Printer	n/a
HP	Color LaserJet 3800†	Printer	n/a
HP	Color LaserJet 4600†	Printer	n/a
HP	Color LaserJet 4650†	Printer	n/a
HP	Color LaserJet 4700†	Printer	n/a
HP	Color LaserJet 5550†	Printer	n/a
HP	Color LaserJet 9000 Series	Printer	n/a
HP	Color LaserJet 9500	Printer	n/a
HP	Color LaserJet CM1017†	MFP	n/a
HP	Color LaserJet CM1312†	MFP	n/a
HP	Color LaserJet CM2320fxi	MFP	n/a
HP	Color LaserJet CM3530†	MFP	n/a
HP	Color LaserJet CM4540 MFP*	MFP	n/a
HP	Color LaserJet CM4730	MFP	n/a
HP	Color LaserJet CM6030	MFP	n/a
HP	Color LaserJet CP1515†	Printer	n/a
HP	Color LaserJet CP1518ni†	Printer	n/a
HP	Color LaserJet CP2025†	Printer	n/a
HP	Color LaserJet CP3505†	Printer	n/a
HP	Color LaserJet CP3525†	Printer	n/a
HP	Color LaserJet CP4005†	Printer	n/a
HP	Color LaserJet CP4020 Series	Printer	n/a
HP	Color LaserJet CP4520 Series	MFP	n/a
HP	Color LaserJet CP5225	Printer	n/a
HP	Color LaserJet CP5520 Series	Printer	n/a

MFG	Model	Type	Service Reward
HP	Color LaserJet CP6015†	Printer	n/a
HP	LaserJet 1160	Printer	n/a
HP	LaserJet 1320†	Printer	n/a
HP	LaserJet 2300†	Printer	n/a
HP	LaserJet 2420†	Printer	n/a
HP	LaserJet 3390†	MFP	n/a
HP	LaserJet 4050 Series†	Printer	n/a
HP	LaserJet 4100 Series	Printer	n/a
HP	LaserJet 4200†	Printer	n/a
HP	LaserJet 4240	Printer	n/a
HP	LaserJet 4250†	Printer	n/a
HP	LaserJet 4300	Printer	n/a
HP	LaserJet 4345†	MFP	n/a
HP	LaserJet 4350	Printer	n/a
HP	LaserJet 5200†	Printer	n/a
HP	LaserJet 8100 Series	Printer	n/a
HP	LaserJet 8150 Series†	Printer	n/a
HP	LaserJet 9040	Printer	n/a
HP	LaserJet 9050†	Printer	n/a
HP	LaserJet M1522†	MFP	n/a
HP	LaserJet M1536	MFP	n/a
HP	LaserJet M2727†	MFP	n/a
HP	LaserJet M3027	MFP	n/a
HP	LaserJet M3035	MFP	n/a
HP	LaserJet M4345	MFP	n/a
HP	LaserJet M5025	MFP	n/a
HP	LaserJet M5035	MFP	n/a
HP	LaserJet P1505†	Printer	n/a
HP	LaserJet P2015	Printer	n/a
HP	LaserJet P2035	Printer	n/a
HP	LaserJet P2055†	Printer	n/a
HP	LaserJet P3005†	Printer	n/a
HP	LaserJet P3010 Series†	Printer	n/a
HP	LaserJet P4014	Printer	n/a
HP	LaserJet P4015†	Printer	n/a
HP	LaserJet P4515†	Printer	n/a
HP	LaserJet Pro CM1415	MFP	n/a
HP	LaserJet Pro CP1025	Printer	n/a
HP	LaserJet Pro CP1525†	Printer	n/a
HP	LaserJet Pro M1212	MFP	n/a
HP	LaserJet Pro P1102w†	Printer	n/a
HP	LaserJet Pro P1606†	Printer	n/a
Brother	HL-3040*	Printer	n/a
Brother	HL-3070*	Printer	n/a
Brother	HL-4040*	Printer	n/a
Brother	HL-5370*	Printer	n/a
Brother	MFC-7440	MFP	n/a
Brother	MFC-8890	MFP	n/a
Brother	MFC-9010*	MFP	n/a
Brother	MFC-9440*	MFP	n/a
Brother	MFC-9460*	MFP	n/a
Brother	MFC-9840*	MFP	n/a

Note: MFP=Multifunction printer

*Some non-toner supplies for this product are not monitored. For a complete list of supplies, refer to the Device Details in the Supplies Assistant desktop application. Check the device's front panel for the status of supplies not monitored by the Supplies Assistant. Purchase of non-monitored supplies through the Xerox eConcierge service does not affect the status of service rewards on eligible Xerox products.

**Service support will no longer be available for the Phaser 6300 and Phaser 6350 devices after December 31, 2012.

†Xerox compatible replacement cartridges available.

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